



GreenLime Consulting

Computer & Electronic Services

Rates

Service Item	Service Details	At GreenLime	On-Site
Computer Setup	Have your computer configured to make it run better. Service includes installation of all operating system updates, installation of driver updates, configuration of user environment, and installation of anti-virus/spyware/firewall and other software. (Software not included in quote.)	\$150	\$200
Data Transfer	Safely migrate data from you old computer to your new one.	\$50 p/h	\$75 p/h
Data Recovery	Recovery of lost data from hard drive, Apple iPod, digital camera memory, or flash drive, if at all possible.	\$50 p/h	\$75 p/h
Diagnostic Troubleshooting & Repair	Troubleshooting to determine reason for crashes, slowness, internet problems, virus/spyware and other issues that are being experienced. Includes repair of discovered issues.	\$50 p/h	\$75 p/h
System Tune-Up	Optimizing of startup, deleting of unnecessary files, defragmentation of hard drive(s), and installation of operating system and anti-virus/spyware software updates.	\$50 p/h	\$75 p/h
Operating System Installation/ Upgrade	Installation of Windows or Mac OS X operating system, either as an upgrade or as a reinstallation. (Software not included in quote.)	\$100 p/h	\$150 p/h
Assessment Fee	Charged if computer is unrepairable. Fee is waived for repaired equipment.	\$25	\$25
Training	Whatever questions you have, ask them. Training subjects include: general usage, equipment usage, digital photo and music software training, and operating system usage.	N/A	\$75 p/h
WiFi Setup	Configuration of wireless router with wireless security. Your existing computers/laptops will be added to the network. Any file or printer sharing will be configured as well. Add Content Filtering to further protect your Internet experience!	N/A	\$100
Vonage Setup	Vonage account creation, onsite setup & testing.	N/A	\$100
Home Audio/Video Equipment Setup	Setup and calibration of televisions, high-definition cable or satellite boxes, video game consoles, and placement & configuration of surround speaker systems.	N/A	\$50 p/h
iPhone / iPod Touch Customization & Repair	<ul style="list-style-type: none"> Jailbreaking & unlocking. Have your Apple iPhone or iPod Touch the way you want it! Repair of hardware damage. 	\$30-\$100 (Typical)	N/A

Web Services	<ul style="list-style-type: none"> • Domain Registration and Web Hosting setup. • Design of iPhone/iPod Touch optimized web pages. • Website Design and/or technical assistance with self design. • Website Optimization (load times, search engine compatibility, etc). • Configuration of Contact Forms and Database setup. • Setup of Email and Email Hosting. • Search Engine Listing (Google, Bing, & Yahoo), and other Google services (Analytics, AdSense, & Ad Words). • Online Business Listings: Yellow Pages, CanPages, Google, Alexa, Yahoo Directory, the Canadian Business Directory, Ourbis, My Huckleberry, and HotFrog. • General assistance/troubleshooting. • Configuration of Internet content filtering. 	Flat rate for services or Quote depending on project.	N/A
Home DNS Content Filtering	<ul style="list-style-type: none"> • Update of networking equipment firmware. • Configuration of DNS based content filtering. • One month of category / website and whitelist / blacklist customization. • Securing of networking equipment. • Securing of wireless network. • Customization of firewalls. • Network details documentation (passwords, logins, etc). 	\$150	N/A
Business DNS Content Filtering	<ul style="list-style-type: none"> • Update of networking equipment firmware. • Configuration of DNS based content filtering. • One month of category / website and whitelist / blacklist customization. • Securing of networking equipment. • Securing of wireless network. • Customization of firewalls. • Network details documentation (passwords, logins, etc). • One month of on-site customization and testing, as necessary. 	\$300	N/A
DNS Content Filtering Support	<ul style="list-style-type: none"> • Category / website and whitelist / blacklist customization. • On-site customization and testing, as necessary. • Biyearly rate is a savings of \$30 per six months. 	\$15 p/m	\$60 p/6 mths
Software / Hardware Based Content Filtering	Installation, setup and customization of software or hardware content filtering. Cost dependent on software / hardware requirements and setup hours required.	Quote based on specific needs.	
Recycling Pickup and Delivery Fee	Pickup and delivery of old equipment to a recycling center.	N/A	\$25
Secure of Old Equipment Data	All hard drives of recycled equipment will be zeroed out, ensuring that all pictures, documents and music are securely deleted.	\$25	N/A
Phone Support	Need help right away? Existing clients have this service available. Additional rates apply for emergency after-hours support. (Subject to technician availability).	\$50 p/h in 15 minute increments	N/A
Email Support	Free to existing clients.	N/A	N/A
Instant Messaging & Skype Support	Free to existing clients.	N/A	N/A
Extended Service Area	<p>Standard Service Area: Langley, White Rock, South Surrey, Aldergrove, & Walnut Grove.</p> <p>Extended Service Area: North Surrey, Abbotsford, Coquitlam, Burnaby, Vancouver, & Maple Ridge.</p>	N/A	\$9.99

Senior Discount	Senors, 60 and older, receive a 20% discount on services & training.	N/A	N/A
Contracts	Short or long-term contracts available for small businesses for a technician to service your computer needs on a regular basis on site. Please enquire regarding special contract.	N/A	N/A

Cheque, Money Order, Cash, PayPal and Interac email transfer payments are accepted.

Taxes not included.

Business hours: 10am-6pm Mon-Fri.

Phone: 604•595•1442

Email: info@greenlimepro.com

Website: www.greenlimepro.com

Address: [5831 216th St, Langley, BC, V2Y 2N5](#)